

January 25th, 2019

Dear Customer,

In order to serve and support your business Italmatch S.p.A. currently producing product at the Suzhou facility in China, will be consolidating manufacture of products from this facility to other Italmatch locations. This transition is expected to be completed before June 2018, however we will be in continuous communication to keep you informed of the status of this project.

We are in the final process of finalizing product set up and evaluations and once completed we will commence supplying product to our warehouse in Shanghai, China based upon expected demand. In addition, technical and sales support for all products will continue to be provided locally through our offices and laboratory in Changzhou, China. Your sales contacts will remain the same.

Italmatch S.p.A is a growing specialty chemicals business with a global presence and is committed to the Asia Pacific Region and to the performance additives industry please be assured that we value your ongoing business. Our plan is to continue to provide uninterrupted supply of product to your facilities as we transition manufacturing locations.

We believe that this conversion is within the best interests of ensuring efficient and effective supply as we drive our business plans for expansion within the Asia Pacific region.

If you have any questions, please do not hesitate to contact your Italmatch account manager

Yours Sincerely,

A.M. farrilge

Alan Savidge, Regional VP Sales & Marketing LPA Lube & MWF Additives

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